



DISPATCH ADVISORY BOARD
MINUTES

August 7, 2019

Regular Meeting Minutes
2:00 pm

Stanislaus Regional 9-1-1
3705 Oakdale Rd, Modesto, CA 95357

1.0 Open and Welcome

Meeting called to order at 2:00 pm by Vice-Chairman, Galen Carroll

Advisory Board Members Present: City of Modesto Police Chief, Galen Carroll; Director of OES\Fire Warden, Richard Murdock; Stanislaus County Sheriff's Captain, John Walker (for Stanislaus County Sheriff, Jeff Dirkse); City of Modesto Operations Division Fire Chief, Michael Lillie (for City of Modesto Fire Chief Alan Ernst) (arrived at Item 4.1); Stanislaus County Probation Assistant Chief Probation Officer, Leticia Ruano (for Chief Probation Officer, Mike Hamasaki) (arrived at Item 4.2)

Advisory Board Members Absent: Chairman, Alan Ernst; Stanislaus County Sheriff, Jeff Dirkse; Chief Probation Officer, Mike Hamasaki

Others Present: Wendy Silva, Brandi Hopkins, John Bettencourt, Melissa Parikh, Stanislaus Regional 9-1-1; Jewel Warr, Stanislaus County Chief Executive Office; Erik Klevmyr, Stanislaus County Office of Emergency Services; Rich Silva, Regional Emergency Communications Center/American Medical Response

2.0 Public Comment Period

No public comments.

3.0 Consent Calendar

3.1 Approval of Minutes from Dispatch Advisory Board Regular Meeting June 5, 2019

Murdock/ Walker unam. Approved Consent Calendar 3-0

4.0 Regular Agenda

- 4.1 Agreement to Recommend and Forward to the Consolidated Emergency Dispatch Agency Commission the Request for Stanislaus Regional 9-1-1 to Enter into a Cooperative Agreement with the City of Ceres, Providing Radio Console Maintenance; Pending Approval of Ceres City Council on August 12, 2019

Stanislaus Regional 9-1-1 (SR911) Executive Director, Wendy Silva (Silva) is requesting to recommend and forward to the Consolidated Emergency Dispatch Agency Commission (CEDAC) the request for SR911 to enter into a cooperative agreement with the City of Ceres providing radio console maintenance. SR911's Alternate Public Safety Answering Point (Alt PSAP) is located at Ceres Police Department (PD). SR911 purchased and is in the process of installing the Avtec Radio Console at all primary PSAP workstations. Ceres PD is in the process of purchasing and installing the Avtec Radio Console in their Emergency Dispatch Center, which is located at the Ceres PD. Ceres reached out and requested a partnership in the event of a failure at either dispatch center. The alternate Avtec Radio Console would provide redundancy and failover capabilities. In the agreement SR911 is requesting that the City of Ceres pay hour for hour SR911 Systems Engineer Radio Technicians when they are called out and SR911 will share maintenance costs with the City of Ceres. SR911 Technicians will provide maintenance to all back-bone equipment. Chief Lillie questioned if the backbone equipment maintenance would pull the Radio Technicians away from their work. Silva responded the backbone equipment is just the consoles. SR911 techs will be helping with the initial console, assisting the Avtec techs. Then this point forward it would be just the maintenance. Chief Lillie asked about the connection from SR911 to Ceres and if any of the connections currently in place would work. Silva commented that SR911 is not redundant currently and they are two different systems. This will make SR911 one fully redundant system.

Murdock/Lillie Approved 4-0 unan.

- 4.2 Agreement to Recommend and Forward to the Consolidated Emergency Dispatch Agency Commission the Stanislaus Regional 9-1-1 5-year Capital Improvement Plan

Silva presented SR911's annual 5-year Capital Improvement Plan (CIP). Silva shared the items highlighted in yellow on Item 4.2, page 5, indicate projects completed. There is also some surplus funds leftover that can be applied toward futures projects. Silva went over the items requested for Fiscal Year 2020/2021.

Lillie/Murdock Approved 5-0 unan.

4.3 Agreement to Recommend and Forward to the Consolidated Emergency Dispatch Agency Commission a One (1) Year Support Agreement with Harris Corporation in an amount not to exceed \$62,489.46 for the County-wide 800 Megahertz Public Safety Radio System

Silva shared that in Fiscal Year 2015/2016 CEDAC approved the installation of a county-wide 800 Megahertz (800 MHz) radio system. At that time Tait Corporation (Tait) was the vendor that was selected. As of August 1, 2016, Harris Corporation (Harris) announced a partnership with Tait where they would provide support, therefore Harris is now SR911's vendor for the support of the 800 MHz system. Silva is requesting approval to forward the one-year maintenance agreement with Harris to the Commission for retroactive approval to June 13, 2019. The contract has been reviewed and approved by County Counsel. The delay in approval was caused by the vendor and SR911 has guaranteed support from the vendor until the contract is signed. Chief Lillie confirmed the Harris Agreement, amendment two, list five channels. Silva agreed and shared that as they expand those will be added. Chief Lillie suggested to add the additional channels to the contract now so it doesn't need to come back to the Advisory Board since the equipment is here and ready to install. Silva agreed to look into adding the additional channels.

Motion to approve with the recommendation that SR911 add the two additional channels to the contract. Lillie/Murdock Approved 5-0 unan.

5.0 Informational

5.1 SB 438 Presentation

Silva provided handouts and did a PowerPoint presentation on Senate Bill (SB) 438 Emergency Medical Services: Dispatch. Fire Warden Murdock asked what the consensus from the Fire Chiefs was. Silva responded that they provided a presentation at the Fire Chiefs meeting and had a discussion regarding SB 438. Chief Lillie shared there were a few comments at the meeting but there really wasn't an open discussion if Stanislaus County Fire Chiefs Association supported or not supported this bill. Silva commented that it is more of an informational presentation for the ones who are not familiar with SB 438. Lillie mentioned that on page 15 of the PowerPoint presentation it states Commission submitted opposition letter opposing State mandates versus local control – June 2019 and asked if the Commission actually voted and decide to write the opposition letter or did one member write a letter and put that he represents the JPA Commission. Silva replied that it was one member. Chief Lillie suggested that it be reworded or removed from the PowerPoint.

5.2 SR911 Monthly Dispatch Operations Staffing Report

Silva presented the staffing report included in the packet.

5.3 Status Report Regarding SR911 Technical Projects

Silva presented an update on the Technical Services projects. Captain Walker provided an update on Patterson Fire Station 2.

5.4 Executive Director Report

Nothing to report.

5.5 Dispatch Advisory Board Member Reports

Nothing to report.

6.0 Adjournment

Regular meeting adjourned at 2:41 pm

ATTESTED: Melissa Parikh
Dispatch Advisory Board Clerk

The above is a summary of the minutes of the Governing Board of the Dispatch Advisory Board. Complete audio minutes are available from the Stanislaus Regional 9-1-1 Administration Office.