



Commission Board
Sue Zwahlen, Mayor, City of Modesto
Vito Chiesa, Board of Supervisors, District 2
Joe Lopez, City Manager, City of Modesto
Jody Hayes, CEO, Stanislaus County
Sean Scully, City Manager, City of Riverbank
Jeff Dirkse, Sheriff, Stanislaus County
Alan Ernst, Fire Chief, City of Modesto

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CONSOLIDATED EMERGENCY DISPATCH AGENCY COMMISSION **MINUTES**

September 15, 2021

Regular Meeting Minutes
1:00 p.m.

City-County Administration Building
1010 10th Street, Board Chambers – Basement Level
Modesto, CA 95354

www.sr911.org/consolidated.shtm

1.0 Open and Welcome

Meeting called to order at 1:00 p.m. by President, Sue Zwahlen

Commission Members Present: President, Sue Zwahlen; Vice President, Buck Condit; Riverbank City Manager, Sean Scully; Modesto Fire Chief, Alan Ernst; Modesto Deputy City Manager, Scotty Douglass (for Modesto City Manager, Joe Lopez); Stanislaus County Sheriff, Jeff Dirkse; Stanislaus County Chief Executive Officer, Jody Hayes (arrived at Item 5.1)

Commission Members Absent: Modesto City Manager, Joe Lopez

2.0 Pledge of Allegiance to the Flag

3.0 Public Comment Period

None.

4.0 Consent Calendar

4.1 Approval of Minutes – Regular Meeting, June 16, 2021

Motion to Approve Consent Calendar made by Commissioner Ernst, seconded by Commissioner Dirkse, Approved 5-0 unan. Commissioner Douglass abstained.

5.0 Regular Agenda

5.1 Accept the Year-End Budget Accounting for Fiscal Year 2020/2021

Stanislaus Regional 9-1-1 (SR911) Administrative Service Manager John Bettencourt (Bettencourt) shared that Fiscal Year 2020/2021 surplus from operating expenses was calculated at \$331,786. Staff had projected the surplus at \$265,180, which is committed to approved Fiscal Year 2021/2022 charges. Fiscal Year 2020/2021 closed with a net surplus of \$66,606. At the September 1, 2021 meeting, the Dispatch Advisory Board recommended using the \$66,606 of net surplus to reimburse the contributing partners. Staff recommends refunding the partners by reducing the 2nd quarter billings for the current fiscal year.

Motion to Accept the Year-End Budget Accounting for Fiscal Year 2020/2021 made by Commissioner Dirkse, seconded by Commissioner Condit, Approved 7-0 unan.

5.2 Accept the Stanislaus County City Managers Group Recommendation for the Seventh Consolidated Emergency Dispatch Agency Commission Seat Beginning September 15, 2021

SR911 Executive Director Wendy Silva (Silva) shared that at the September 16, 2015 meeting of the Consolidated Emergency Dispatch Agency Commission (Commission), an action was taken to "Accept the Stanislaus County City Managers Group Recommendation for the Seventh Commission Board Seat". Prior to this action, the Stanislaus County City Managers discussed the Commission seat. This body decided to provide a two (2) year rotation among the five (5) largest contributing agencies. It was also recommended that the alternate Commission Member come from one of the other larger contributing agencies. The next rotation of these positions is due. At the regular meeting of the Stanislaus County City Managers Group on August 4, 2021, it was recommended that the City of Riverbank City Manager, Sean Scully, be reappointed to the seventh Commission seat and that the City of Waterford City Manager, Michael Pitcock, serve as an alternate beginning September 15, 2021 and continuing through September 20, 2023.

Motion to Accept the Stanislaus County City Managers Group Recommendation for the Seventh Consolidated Emergency Dispatch Agency Commission Seat Beginning September 15, 2021 made by Commissioner Hayes, seconded by Commissioner Ernst, Approved 6-0 unan. Commissioner Scully abstained.

6.0 Informational

6.1 Monthly Dispatch Operations and Staffing Report

Silva presented the Dispatch Staffing report included in the packet.

6.2 Status Report Regarding Stanislaus Regional 9-1-1 Technical Projects

SR911 Deputy Director Desiderio Calzada (Calzada) provided an update on technical projects. Commissioner Ernst (Ernst) thanked SR911 staff, the Fire Agencies and the Commission for their support on getting the Phoenix G2 system up and running. Ernst commented that it has been a tremendous benefit since it has been turned on. Commissioner Douglass (Douglass) gave kudos to SR911 staff for their work on implementing the Phoenix G2.

6.3 Executive Director Report

Silva commented how well Phoenix G2 is working. Silva gave an update regarding the AT&T outage that happened on September 5 & 6, 2021. Silva commented that she is working on getting an after-action report from AT&T but is having trouble with AT&T responding. SR911 has brought in CalOES to help. Commissioner Dirkse recommended writing a letter to AT&T. Commissioner Douglass suggested they require one of AT&T Executives come before the Commission and present an explanation on the outage and what steps AT&T is taking to ensure that PSAP's are notified when outages affecting someone's ability to dial 9-1-1 occur and how they will provide network redundancy in the future. Silva will draft a letter to AT&T and the Commission President will sign the letter. Silva also shared SR911 is working with the Office of Emergency Services (OES) on hiring a company called Priority Dispatch to conduct a staffing analysis for SR911 to potentially begin dispatching Emergency Medical Services (EMS). At this time SR911 is inquiring what staffing levels would be required, the feasibility, etc. OES is working with Mountain Valley EMS on System Enhancement Funds that have been set aside for this topic. There is a subcommittee group that meets to discuss SR911 organization and reorganization where the study was discussed. The study will start immediately. Due to the System Enhancement Funds there is no cost to SR911. Commissioner Ernst mentioned that the Fire Chiefs Association will be submitting the request to OES for the funding using the System Enhancement Funds.

7.0 Commissioner Reports

Nothing to report.

8.0 Correspondence

None.

9.0 Adjournment

Regular meeting adjourned at 1:40 pm

ATTESTED: Melissa Parikh
Consolidated Emergency Dispatch Agency Commission Clerk

The above is a summary of the minutes of the governing board of the Consolidated Emergency Dispatch Agency Commission. Complete audio minutes are available from the Stanislaus Regional 9-1-1 Administrative Office.