



Commission Board

Buck Condit, Board of Supervisor, District 1
Sue Zwahlen, City of Modesto Mayor
Nick Bavaro, Councilmember, District 4
Mani Grewal, Board of Supervisor, District 4

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CONSOLIDATED EMERGENCY DISPATCH AGENCY COMMISSION

MINUTES

July 29, 2025

**Regular Meeting Minutes
10:00 a.m.**

**City-County Administration Building
1010 10th St., Board Chambers-Basement Level
Modesto, CA 95354
www.sr911.org/consolidated.shtm**

Commission Members Present: City of Modesto Councilmember/President, Nick Bavaro; Stanislaus County Board of Supervisor/Vice-President, Mani Grewal; Stanislaus County Board of Supervisor, Buck Condit; City of Modesto Mayor, Sue Zwahlen

Meeting called to order at 10:00 am by President Nick Bavaro.

1.0 Pledge of Allegiance to the Flag

2.0 Public Comment Period

None

3.0 Consent Calander

Commissioner Condit moved to adopt the Consent Calendar; Commissioner Grewal seconded. The motion carried unanimously, 4-0.

3.1 Approve Minutes of May 28, 2025, Meeting

3.2 Authorize the Consolidated Emergency Dispatch Agency Commission President and Executive Director to Execute a One (1) Year Independent Contractor Services Agreement with Continental Landscape, Inc. for Landscape Management, Maintenance and Services in an Annual Amount Not to Exceed \$10,000

3.3 Authorize the Consolidated Emergency Dispatch Agency Commission President and Executive Director to Execute a One (1) Year Support

Agreement with ESRI Inc. for ArcGIS Desktop Maintenance in an Annual Amount Not to Exceed \$3,475

- 3.4 Authorize the Consolidated Emergency Dispatch Agency Commission President and Executive Director to Execute a One (1) Year Support Agreement with Mission Critical Specialists, Inc. for SolarEdge UPS Maintenance and a One-Time Battery Replacement in an Annual Amount Not to Exceed \$37,382.50
- 3.5 Authorize the Consolidated Emergency Dispatch Agency Commission President and Executive Director to Execute a Five (5) Year Amendment to the Support Agreement with Tait North America, Inc. for Maintenance of the County-wide 800-Megahertz Public Safety Radio System in an Annual Amount Not to Exceed \$550,675.09
- 3.6 Authorize the Consolidated Emergency Dispatch Agency Commission President and Executive Director to Execute a One (1) Year Support Agreement with Holt of California for the Semi-Annual Planned Maintenance Services for the Emergency Generator Set in an Amount Not to Exceed \$10,000
- 3.7 Authorize an Increase in Budgeted Appropriations in Account 63000 Professional and Special Services by \$56,000 to Reflect Increased Contract Pricing from Mission Critical Specialists, Inc. and Tait North America, Inc., Due to Updated Vendor Rates Exceeding Previously Budgeted Amounts

4.0 Informational

- 4.1 Update on the Stanislaus Regional 9-1-1 Central Square Computer Aided Dispatch (CAD) System Implementation

Stanislaus Regional 9-1-1 (SR911) Executive Director Kasey Young and City of Modesto, Project Sponsor Michael Lillie provided an update on the implementation of the CentralSquare Computer-Aided Dispatch (CAD) system. Staff requested clarification regarding the Sheriff's Office's go-live plan. Concerns were raised about potential impacts to the existing technology infrastructure. Commission members asked follow-up questions to better understand the implications and potential impacts.

Public Comment:

- Sheriff Jeff Dirkse claimed that there's been no defined process for selecting a new CAD program that meets the needs of all participating agencies. Although the county signed an agreement in May 2025, Modesto has had 14 months to prepare, leaving the sheriff's office just 4 months to integrate. Delays have included Central Square taking two weeks to assign a project manager and missed invitations to meetings. Additionally, no CLETS application has been completed for the new Central Square product, and

CAL DOJ has stated that the system can't go live until the application is approved, a process that will take 4-6 months.

- City of Modesto Police Chief Brandon Gillespie mentioned that they've submitted an application to the DOJ for their own circuit and message switch. He also discussed the tight timeline with the DOJ, and they mentioned that they would expedite the process as soon as they receive the necessary information. Commissioner Grewal asked what it would look like if the Modesto Police Department is not able to obtain their own switch by the September 22 deadline. He asked if they would be reliant on the Sheriff to connect through his connection. Chief Gillespie confirmed that he would.
- Stanislaus County Captain Tori Hughes commented about the communication issues between the Sheriff's Office, SR911, and Central Square. She feels SR911 should take responsibility for certain tasks, like completing documentation, since they are the CAD administrators. Captain Hughes noted there's a lot of detail that needs to be figured out and the resolution is to put a team together to come up with the strategic plan and to start at step one. Also, the main challenge is resolving the JPA issue and improving communication between teams. Captain Hughes also expressed concern that the Fire Agencies were utilizing a 3rd Party application for their RMS when Oracle is deployed in multi-jurisdictional places with RMS for Fire.
- Stanislaus Regional 9-1-1 Executive Director read an email dated in April discussing the project with the sheriff and it has been mentioned in the liaison meetings but the direction from the Sheriff was do not invite me, we are not participating in the project.
- City of Modesto Police Chief Brandon Gillespie asked when the Sheriff's Office was moving the CLETS switch and expressed concern that if it happened any time soon, he, as well as Probation and anyone else going with Central Square would lose access to the connection. Sheriff Jeff Dirkse replied that the physical movement of the switch would not affect anyone's access and estimated that the transition would take another two months. It was a 12-month project to make sure everything gets re-tested and rerouted to make sure that no one loses access.
- Stanislaus County Chief Executive Officer Jody Hayes clarified the discussions around SR911's technology issues, explaining that after multiple meetings with the Sheriff, Modesto leadership, and SR911 staff, a two-phase approach was determined. The first phase involves the Sheriff's Department adopting the Central Square CAD system and merging into the project alongside other SR911 partners. The second phase will focus on a detailed analysis of implementing the Oracle CAD-to-CAD system, addressing both technological and operational challenges. Hayes

emphasized that many of the questions raised earlier would be addressed in phase two. He documented this approach in a letter to Sheriff Dirkse in May.

- Modesto City Manager Joe Lopez raised concerns that the Board has yet to discuss or approve whether CAD-to-CAD should be implemented. He pointed out that there are many unanswered questions regarding the operational and physical impacts, such as who will handle phone calls and dispatch duties. While the City has been transparent and supportive of implementing Central Square, Lopez emphasized the need for the Board to evaluate the implications of CAD-to-CAD before moving forward, especially with the implementation only two months away. He called for a clear decision on whether to continue pursuing CAD-to-CAD and what that would entail.
- Commission members commented and asked clarifying questions on information being discussed.

Motion for SR911 staff to come back within 7-10 days and present options that do not delay the September go-live date and to present what impacts they may see with respect to those options made by Commissioner Grewal, seconded by Commissioner Condit, Approved 4-0 unan.

4.2 Dispatch Operations and Staffing Report

SR911 Kasey Young provided an update on dispatch operations and a staffing report.

5.0 Commissioner Report

Nothing to Report

6.0 Correspondence

None

7.0 Adjournment

Meeting adjourned at 12:26 pm to Closed Session

Prior to adjourning to Closed Session an opportunity was given to the public to address matters listed under Closed Session.

8.0 Closed Session

The Executive Director's Annual Performance Review will be Conducted Pursuant to Government Code Section 54957

No reportable action.

ATTESTED: By Melissa Parikh, Consolidated Emergency Dispatch Agency Commission Clerk. *The above is a summary of the minutes of the governing board of the Consolidated Emergency Dispatch Agency Commission.*