



**Commission Board**

**Buck Condit**, Board of Supervisor, District 1  
**Sue Zwahlen**, City of Modesto Mayor  
**Nick Bavaro**, Councilmember, District 4  
**Mani Grewal**, Board of Supervisor, District 4

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**CONSOLIDATED EMERGENCY DISPATCH AGENCY COMMISSION**

**MINUTES**

**September 16, 2025**

**Regular Meeting Minutes  
10:00 a.m.**

**Stanislaus Veteran's Center  
3500 Coffee Rd, Room 114/115  
Modesto, CA 95355  
[www.sr911.org/consolidated.shtm](http://www.sr911.org/consolidated.shtm)**

Commission Members Present: City of Modesto Councilmember/President, Nick Bavaro; Stanislaus County Board of Supervisor/Vice-President, Mani Grewal; Stanislaus County Board of Supervisor, Buck Condit; City of Modesto Mayor, Sue Zwahlen

Meeting called to order at 10:00 am by President Nick Bavaro.

1.0 Pledge of Allegiance to the Flag

2.0 Public Comment Period

None

3.0 Consent Calander

Commissioner Condit moved to adopt the Consent Calendar; Commissioner Grewal seconded. The motion carried unanimously, 4-0.

3.1 Approve Minutes of July 29, 2025, Regular Meeting and August 7, 2025, Special Meeting

3.2 Authorize the Consolidated Emergency Dispatch Agency Commission President and Executive Director to Execute a Purchase Agreement with HigherGround, Inc. for the Capture911 Recording Solution, Including Hardware, Software, Installation, and Training, in a Total Amount Not to Exceed \$21,924.00

- 3.3 Authorize the Consolidated Emergency Dispatch Agency Commission President and Executive Director to Execute a One (1) Year Renewal Agreement with GovWorx, Inc. for the CommsCoach Quality Assurance Annual Subscription in an Amount Not to Exceed \$28,500.00
- 3.4 Authorize the Consolidated Emergency Dispatch Agency Commission President and Executive Director to Execute a One (1) Year Renewal Agreement with STN Incorporated for Cohesity DataProtect Services, Premium Support, and FortKnox Cloud Vaulting in an Amount Not to Exceed \$28,171.57
- 3.5 Authorize the Consolidated Emergency Dispatch Agency Commission President and Executive Director to Execute a One (1) Year Renewal Agreement with BigGreen IT for HPE Nimble Support Services in an Amount Not to Exceed \$7,177.60
- 3.6 Consideration and Approval of Responses to the Stanislaus County Civil Grand Jury Regarding the Stanislaus County Civil Grand Jury 2024-2025 Final Report

#### 4.0 Informational

- 4.1 Update on the Stanislaus Regional 9-1-1 Central Square Computer Aided Dispatch (CAD) System Implementation Stanislaus Regional 9-1-1 (SR911)

Executive Director Kasey Young (Young) gave an update on the Computer Aided Dispatch (CAD) system implementation. Young shared that on August 8, Central Square released a newer version of the CAD software, which the CAD Team has been actively evaluating. The team recommends moving forward with this updated version, as it includes several enhancements beneficial to both dispatchers and field responders. Scheduling is currently under review to ensure the entire team is available for implementation. Once finalized, a new go-live date will be communicated to the commission.

Commissioner Grewal noted that at recent CEDAC meetings, the September 22 go-live date was presented with strong confidence. He expressed concern that the August 8 release of the updated CAD version was not shared at the last meeting and stressed the importance of keeping the commission informed so they remain aware of any potential changes to the project timeline.

- 4.2 Dispatch Operations and Staffing Report

SR911 Kasey Young provided an update on dispatch operations and a staffing report.

#### 5.0 Commissioner Report

Nothing to Report

6.0 Correspondence

None

7.0 Adjournment

Meeting adjourned at 10:10 am

ATTESTED: By Melissa Parikh, Consolidated Emergency Dispatch Agency Commission Clerk. *The above is a summary of the minutes of the governing board of the Consolidated Emergency Dispatch Agency Commission.*