



**DISPATCH ADVISORY BOARD**  
**MINUTES**

**August 5, 2020**

**Regular Meeting Minutes**  
**2:00 pm**

**Stanislaus Regional 9-1-1**  
**3705 Oakdale Rd, Modesto, CA 95357**

1.0 Open and Welcome

Meeting called to order at 2:00 pm by Chairman, Richard Murdock

Advisory Board Members Present: Stanislaus County Sheriff's Captain, John Walker (for Stanislaus County Sheriff, Jeff Dirkse);

Advisory Board Members Present via WebEx Video or teleconference pursuant to Governor Newsom's Executive Order N-25-20: Stanislaus County Director of OES\Fire Warden/Chairman, Richard Murdock; Stanislaus County Chief Probation Officer, Mark Ferriera; City of Modesto Police Chief, Galen Carroll; Division Fire Chief Mike Lillie; Modesto Fire (for City of Modesto Fire Chief/Chairman, Alan Ernst); City of Modesto Fire Chief, Alan Ernst (Ernst arrived via teleconference at Item 4.2 but did not speak or vote due to his alternate already voting).

Advisory Board Members Absent: Stanislaus County Sheriff, Jeff Dirkse;

Others Present: Wendy Silva, Desiderio Calzada, John Bettencourt, Shaun Porter, Melissa Parikh, Stanislaus Regional 9-1-1

2.0 Public Comment Period

No public comments.

### 3.0 Consent Calendar

#### 3.1 Approval of Minutes from Dispatch Advisory Board Regular Meeting June 3, 2020

*Motion to Approve the Minutes from the Dispatch Advisory Board Regular Meeting June 3, 2020 approved by Walker, seconded by Carroll unam. 5-0*

### 4.0 Regular Agenda

#### 4.1 Agreement to Recommend and Forward to the Consolidated Emergency Dispatch Agency Commission a One (1) Year Support Agreement with Tait North America, Inc. in an Amount not to Exceed \$70,055.75 for the Countywide 800 Megahertz Public Safety Radio System

Stanislaus Regional 9-1-1 (SR911) Executive Director, Wendy Silva (Silva), shared in Fiscal Year 2015/16, the Consolidated Emergency Dispatch Agency Commission (Commission) approved the installation of a county-wide 800 Megahertz (800 MHz) radio system to provide radio coverage for the Highway 99 corridor in Stanislaus County. This radio system supports all public safety agencies within Stanislaus County and allows agencies to migrate to the new digital technology. The equipment and installation/maintenance services were initially purchased from Tait, Inc. As of August 1, 2016, Harris Corporation announced a strategic partnership with Tait North America, Inc. where Harris would act as the sole distributor of Tait products and support in North America. As of July 1, 2020, Tait North America, Inc. and Harris Corporation agreed that the maintenance agreement should stream through Tait North America, Inc. In order to continue vendor support of the 800 MHz county-wide radio system, it is recommended that the Dispatch Advisory Board (Advisory Board) agree to recommend and forward the agreement with Tait North America, Inc. to the Commission for retroactive approval to July 1, 2020.

*Motion to Recommend and Forward to the Consolidated Emergency Dispatch Agency Commission a One (1) Year Support Agreement with Tait North America, Inc. in an Amount not to Exceed \$70,055.75 for the Countywide 800 Megahertz Public Safety Radio System approved by Carroll, seconded by Ferreira, unam. 5-0*

#### 4.2 Agreement to Recommend and Forward to the Consolidated Emergency Dispatch Agency Commission the Request for Stanislaus Regional 9-1-1 to Seek Certification from the Association of Public Safety Communications Officials (APCO)

Silva shared to ensure that SR911 is providing effective, relevant and consistent training, SR911 is requesting authorization to apply for APCO Agency Training Program Certification (ATPC). The ATPC follows a Minimum Training Standards

for Public Safety Telecommunicators as established by the American National Standards Institute. SR911 Deputy Director, Desiderio Calzada (Calzada) provided information on what it means to be APCO certified. APCO will provide a two (2) hour online training session to administrators who will lead the agency through the certification process. APCO Certification requires a \$500 application fee and certification for years 1-3. Staff recommend the full cost of the application fee and certification for years 1-3 be funded through the Fiscal Year 2020-2021 Training Budget, resulting in no increased costs to the partners. There will be a \$500 fee every 3 years following for re-certification. Chairman Murdock asked how much staff time would be involved maintaining the training standards and how are the training standards monitored for compliance. Calzada responded that one of the benefits with APCO is it allows different methods of training such as reading documents, videos, in-person, etc. Calzada also shared that part of the business process is that SR911 must show APCO that there is continuous maintenance tracking of the training programs and provide an internal policy for tracking and ensuring the training hours are met. Captain Walker asked if the hours each person would need for training would incur overtime cost. Silva shared there would be no additional overtime from training.

*Motion to Recommend and Forward to the Consolidated Emergency Dispatch Agency Commission the Request for Stanislaus Regional 9-1-1 to Seek Certification from the Association of Public Safety Communications Officials (APCO) approved by Ferreira, seconded by Carroll, unam. 5-0*

## 5.0 Informational

### 5.1 Monthly Dispatch Operations and Staffing Report

Silva presented the staffing report included in the packet.

### 5.2 Status Report Regarding Stanislaus Regional 9-1-1 Technical Projects

Silva gave an update on the Technical Services projects. Calzada gave an update on Phoenix G2.

### 5.3 Executive Director Report

Nothing to report.

### 5.4 Dispatch Advisory Board Member Reports

Chief Carroll gave an update and dates of upcoming rally's. Captain Walker shared that Diablo Grande has new owners so he will be setting up a meeting with them to tour the area to make sure everything is still okay. Walker will report back if he finds anything new.

6.0 Adjournment

Regular meeting adjourned at 2:30 pm

ATTESTED: Melissa Parikh  
Dispatch Advisory Board Clerk

*The above is a summary of the minutes of the Governing Board of the Dispatch Advisory Board. Complete audio minutes are available from the Stanislaus Regional 9-1-1 Administration Office.*