



DISPATCH ADVISORY BOARD
MINUTES

March 2, 2022

Regular Meeting Minutes
2:00 pm

Stanislaus Regional 9-1-1
3705 Oakdale Rd, Modesto, CA 95357

1.0 Open and Welcome

Meeting called to order at 2:02 pm by OES/Fire Warden/Chairman, Richard Murdock

Advisory Board Members Present: OES/Fire Warden/Chairman, Richard Murdock; Stanislaus County Sheriff's Captain, Tori Hughes (for Stanislaus County Sheriff, Jeff Dirkse); Stanislaus County Chief Probation Officer, Mark Ferriera; City of Modesto Police Chief, Brandon Gillespie; Deputy Chief Andrew Hunter (for City of Modesto Fire Chief, Alan Ernst)

Advisory Board Members Absent: Stanislaus County Sheriff, Jeff Dirkse; City of Modesto Fire Chief, Alan Ernst.

Others Present: Wendy Silva, Desiderio Calzada, John Bettencourt, Melissa Parikh, Stanislaus Regional 9-1-1; Deputy Chief Mike Shockey, Retired Annuitant Mike Lillie, Assistant Chief Ivan Valencia.

2.0 Public Comment Period

No public comments.

3.0 Consent Calendar

3.1 Approve Minutes from January 5, 2022 Dispatch Advisory Board Regular Meeting

Motion to Approve the Minutes from the Dispatch Advisory Board Regular Meeting approved by Murdock, seconded by Ferriera, unam. 5-0

4.0 Informational

4.1 Monthly Dispatch Operations and Staffing Report

Stanislaus Regional 9-1-1 (SR911) Deputy Director, Desiderio Calzada (Calzada) presented the Monthly Dispatch Operations and Staffing Report included in the packet. Mike Lillie asked if they could break out VREEC and fire calls on the report.

4.2 Status Report Regarding Stanislaus Regional 9-1-1 Technical Projects

Calzada gave an update on the Technical Services projects. Chief Murdock asked for an update on 988, the Mental Health Crisis Hotline. Calzada shared that the Federal Communications Commission (FCC) approved the creation of a 988 hotline for suicide prevention. For our area calls for 988 will go to Fresno County and will be handled at Fresno Call Center. There is no impact for SR911.

4.3 Executive Director Report

SR911 Executive Director Wendy Silva (Silva) mentioned she noticed on the Modesto City Council meeting agenda that Modesto got approved to hire Mission Critical for the Emergency Dispatch review but has no other information on it.

4.4 Dispatch Advisory Board Member Reports

Chief Gillespie shared he appreciated the feedback from Calzada on how the RTCC is helping out. Gillespie also shared that Modesto City Council approved a consulting contract with Mission Critical Specialist. They will be doing a feasibility study of the dispatch center for the City of Modesto. Chief Ferriera asked to change the Advisory Board meeting to 3:00 pm instead of 2:00 pm. All members agreed with changing the meeting time to 3:00 pm. Silva shared she would check with Counsel to see if it needs to go to the Commission for a vote.

5.0 Adjournment

Regular meeting adjourned at 2:35 pm

ATTESTED: Melissa Parikh
Dispatch Advisory Board Clerk

The above is a summary of the minutes of the Governing Board of the Dispatch Advisory Board. Complete audio minutes are available from the Stanislaus Regional 9-1-1 Administration Office.